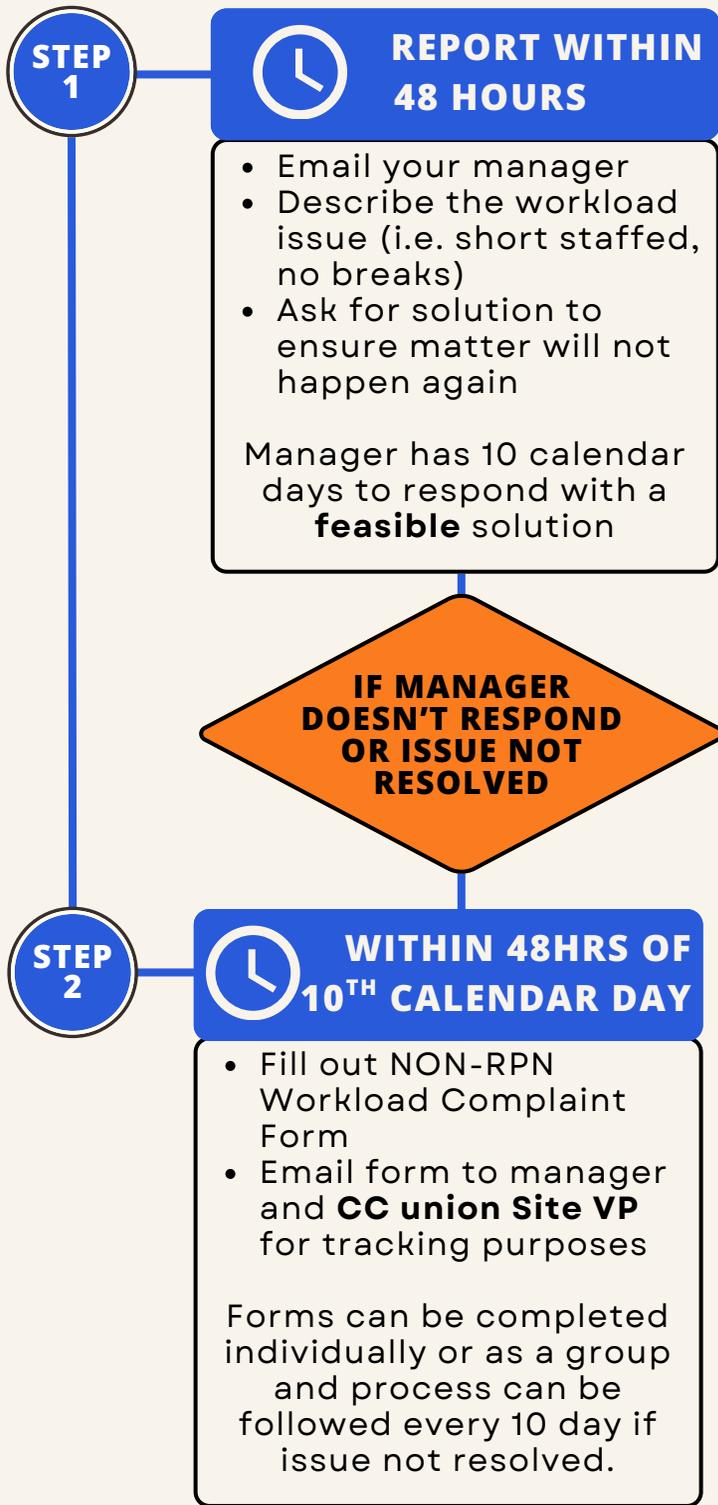




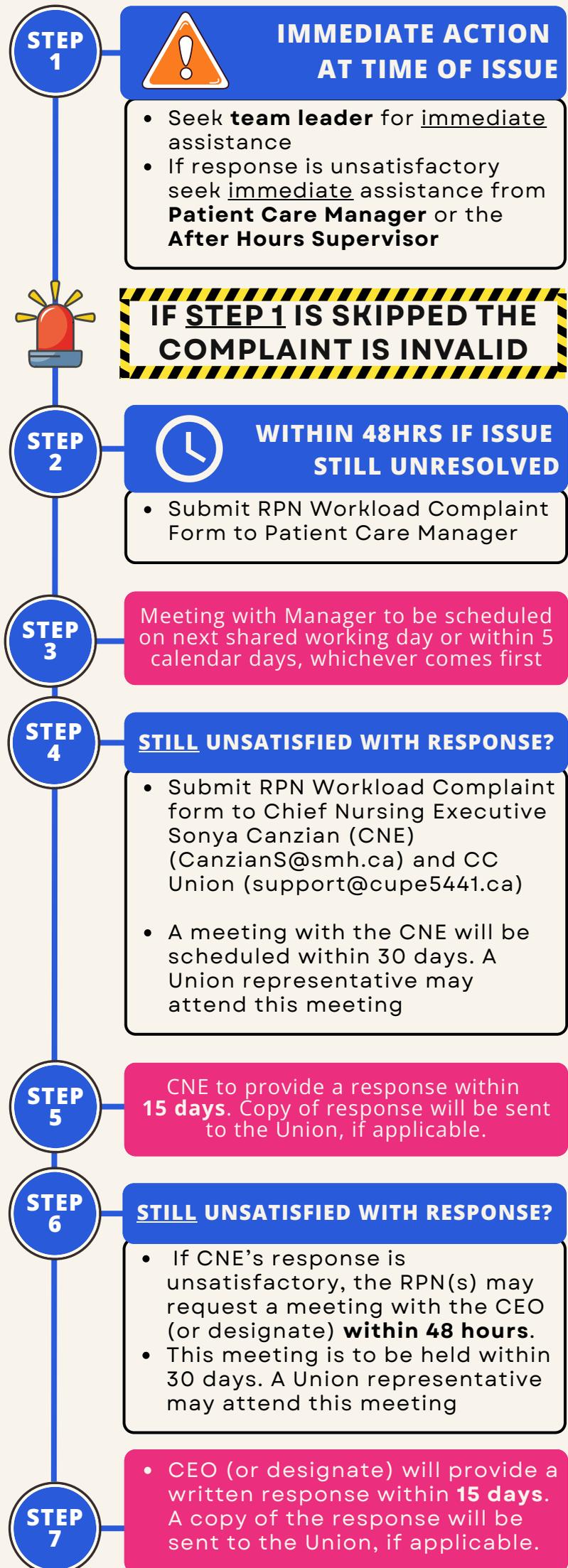
## NON-RPN WORKLOAD COMPLAINT PROCESS

Collective Agreement Article 9.16



## RPN WORKLOAD COMPLAINT PROCESS

Collective Agreement Article 9.15



WORKLOAD FORMS

### Final reminder:

- Miss a step? Your complaint might be nullified
- These steps must be followed exactly to protect your rights

If process is followed and no resolution happens the Union can file a grievance